**9 Writing**

Dear Mr. Billings,

We have just released several new programs. The first software is a bill paying program. Sales are really **increasing.** I believe this is because **improvements in the economy make people more comfortable with automatic payments.**

The other is a mobile app. It is not as **steady** as we thought it would be. The sales are **fluctuating frequently.**

Overall, the sales of our programs are **expanding**.

Sincerely,  
Michelle